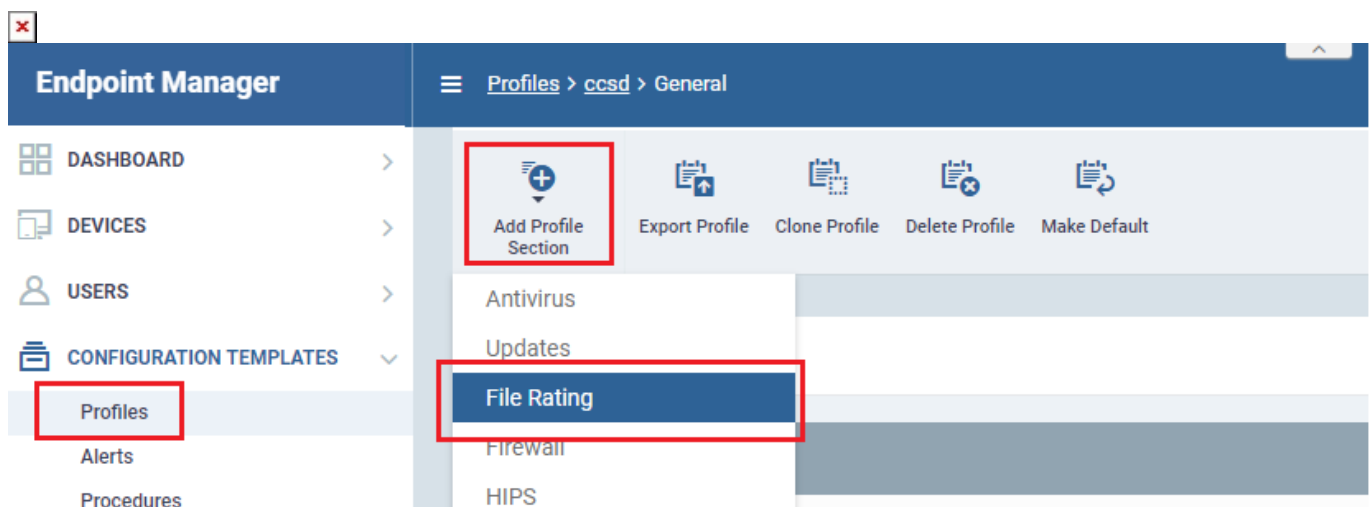


# How to configure a profile so CCS will ignore local trust ratings (verdicts)

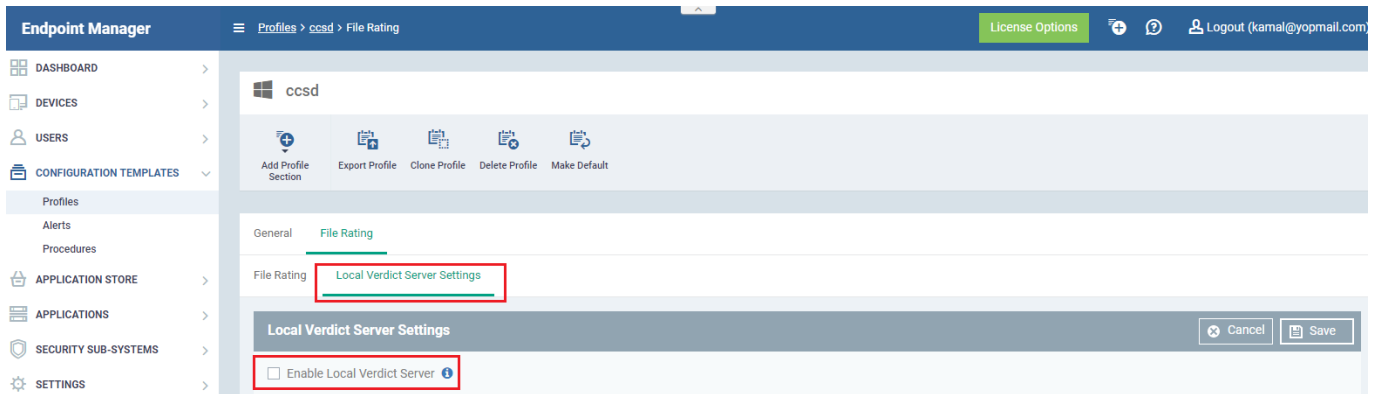
- A file rating determines how Xcitium Client Security (CCS) interacts with a file.
  - 'Trusted' files are safe and are allowed to run normally.
  - 'Untrusted' files are malware, so they get quarantined or deleted.
  - 'Unknown' files are run in the container until they are classified as trusted or untrusted.
- File ratings can be set by two entities:
  - Xcitium- CCS automatically checks the reputation of files on Xcitium's file lookup service (FLS). The FLS contains the very latest trust verdicts from Xcitium's master blacklists and whitelists.
  - **Local** - Local trust verdicts are set by users or admins and are stored in CCS on the endpoint. For example, a user can assign a trust level to a file when answering an alert. Alternatively, an admin can assign a local rating in [Endpoint Manager](#) ('Security Sub-systems' > 'Application Control' > 'Change Rating').
- Should you wish, you can specify that your endpoints only use 'Xcitium' ratings and ignore any local ratings.

## Disable the Local Verdict Server in a profile

- Open Endpoint Manager
- Click 'Configuration Templates' > 'Profiles'
- Click the name of the profile you want to edit OR click 'Create' to make a new profile
- Click the 'File Rating' tab
  - Click 'Add Profile Section' > 'File Rating' if you have not yet added the section:



- Click 'File Rating' > 'Local Verdict Server Settings' in the file rating section:



- **Enable Local Verdict Server:**

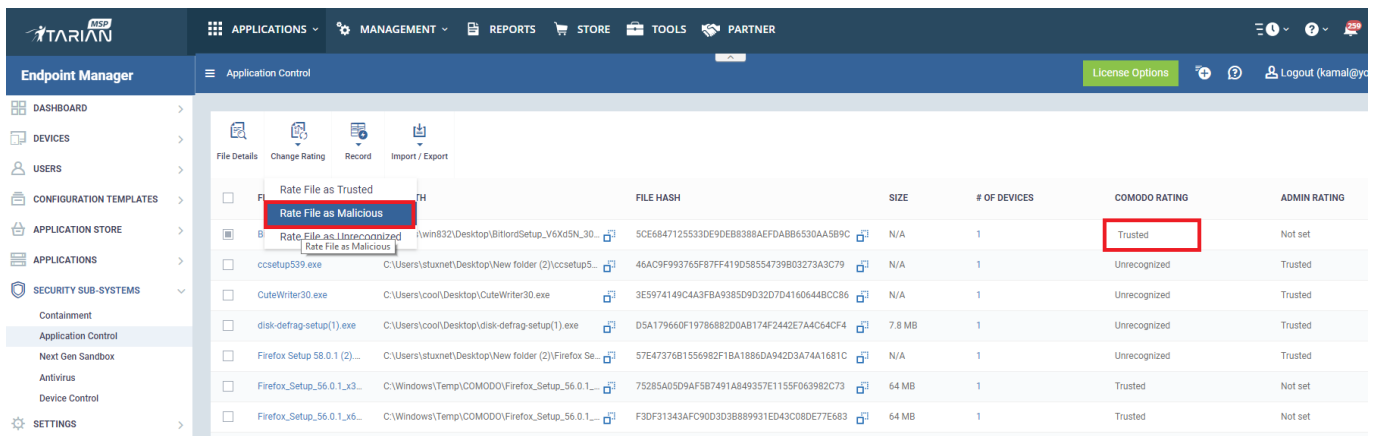
- Enabled - CCS will obey the local trust verdict on a file in the event of a conflict with Xcitium's verdict.
- Disabled - CCS will ignore local verdicts and only use Xcitium verdicts to determine the trust level of a file

- Clear the 'Enable Local Verdict Server' box to disable local verdicts.

- Click 'Save'

Xcitium Client Security will now disregard any local file ratings and will only use Xcitium ratings when deciding how to handle a file.

- You can test the interaction between Xcitium and local ratings per file in 'Security Sub-systems' > 'Application Control':



- The example above shows an admin applying a malicious rating to a file, even though the Xcitium rating is 'Trusted'. CCS will ignore the admin rating if you have disabled the local verdict server as explained earlier.

- DASHBOARD >
- DEVICES >
- USERS >
- CONFIGURATION TEMPLATES >
- APPLICATION STORE >
- APPLICATIONS >
- SECURITY SUB-SYSTEMS
  - Containment
  - Application Control
  - Next Gen Sandbox
  - Antivirus
  - Device Control
- SETTINGS >

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	COMODO RATING	ADMIN RATING
<input type="checkbox"/> BitlordSetup_V6Xd5N_30...	C:\Users\win832\Desktop\BitlordSetup_V6Xd5N_30...	5CE6847125533DE9DEB8388AEFDAB66530AASB9C	N/A	1	Trusted	Malicious
<input type="checkbox"/> ccsetup539.exe	C:\Users\stuxnet\Desktop\New folder (2)\ccsetup5...	46AC9F993765F87FF419058554739803273A3C79	N/A	1	Unrecognized	Trusted
<input type="checkbox"/> CuteWriter30.exe	C:\Users\cool\Desktop\CuteWriter30.exe	3E5974149CAA3FBA938509D32D7D41606448CC86	N/A	1	Unrecognized	Trusted
<input type="checkbox"/> disk-defrag-setup(1).exe	C:\Users\cool\Desktop\disk-defrag-setup(1).exe	D5A179660F19786882D0AB174F242E744C4CF4	7.8 MB	1	Unrecognized	Trusted
<input type="checkbox"/> Firefox_Setup_S8.0.1 (2)...	C:\Users\stuxnet\Desktop\New folder (2)\Firefox Se...	57E47376B1556982F1BA1886DA942D3A74A1681C	N/A	1	Unrecognized	Trusted
<input type="checkbox"/> Firefox_Setup_56.0.1_x3...	C:\Windows\Temp\COMODO\Firefox_Setup_56.0.1_...	75285A05D9AF5B7491A849357E1155F063982C73	64 MB	1	Trusted	Not set
<input type="checkbox"/> Firefox_Setup_56.0.1_x6...	C:\Windows\Temp\COMODO\Firefox_Setup_56.0.1_...	F3DF31343AFC90D3D3B889931ED43C08DE77E683	64 MB	1	Trusted	Not set
<input type="checkbox"/> gimageReader_3.2.1_qt5...	C:\Users\C1-EN-WIN8\Desktop\gimageReader_3.2...	1CDEB5884890DEB3EB1F47F64AD70862292D	28.6 MB	1	Unrecognized	Not set