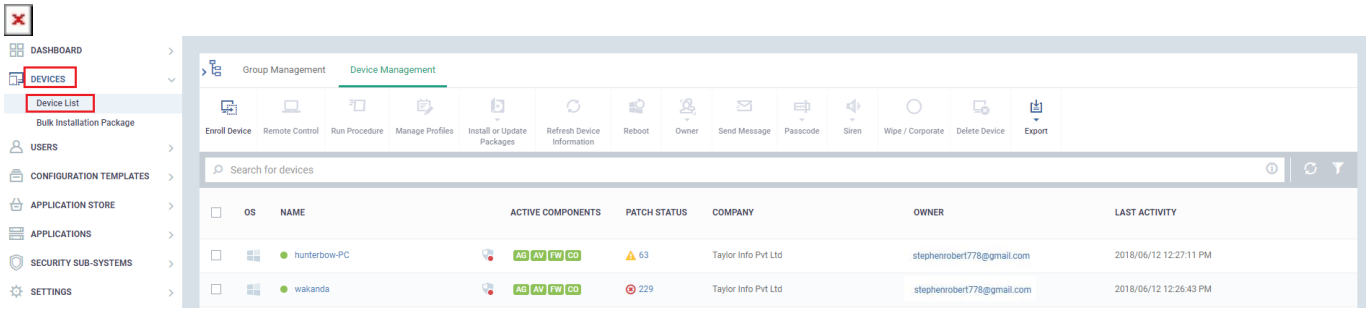
How to manually run updates on endpoints

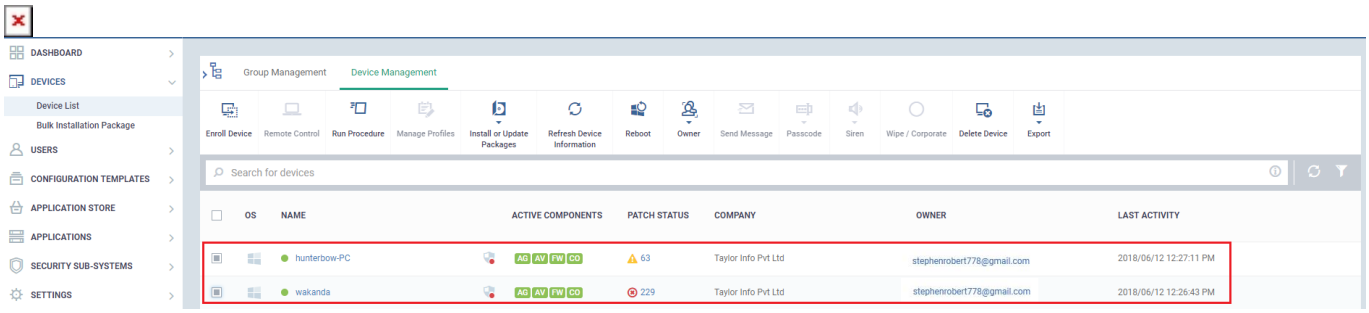
The '**Device Management**' interface is used by administrators to install applications such as ITarian Client - communication, Xcitium Client Security and also to install third-party MSI packages. This can also help clients to update Endpoint Manager packages which are already installed on endpoints.

Note: "Client Communication" or "Xcitium Client - Security" can be updated from Endpoint Manager only if the installed version of ITaian Client - Communication is higher than 6.2.

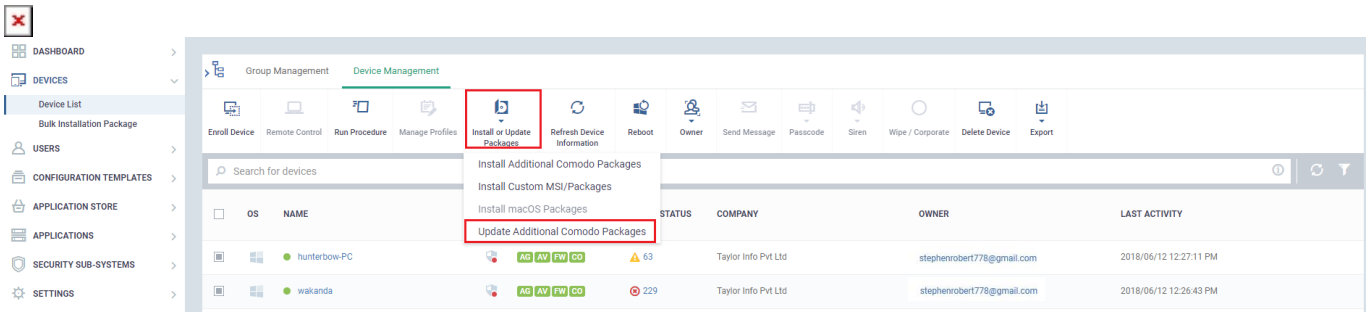
Step [1]: Go to Endpoint Manager-> 'Devices' -> 'Device List' . You would be able to see all enrolled devices in Endpoint Manager.



Step [2]: Select checkbox associated with 'Devices' for which clients needs to be updated with the latest version. You can also select multiple devices and update clients simultaneously.



Step [3]: Click "**Install or Update Packages",** Select "**Update Additional Packages"** from the drop-down menu.



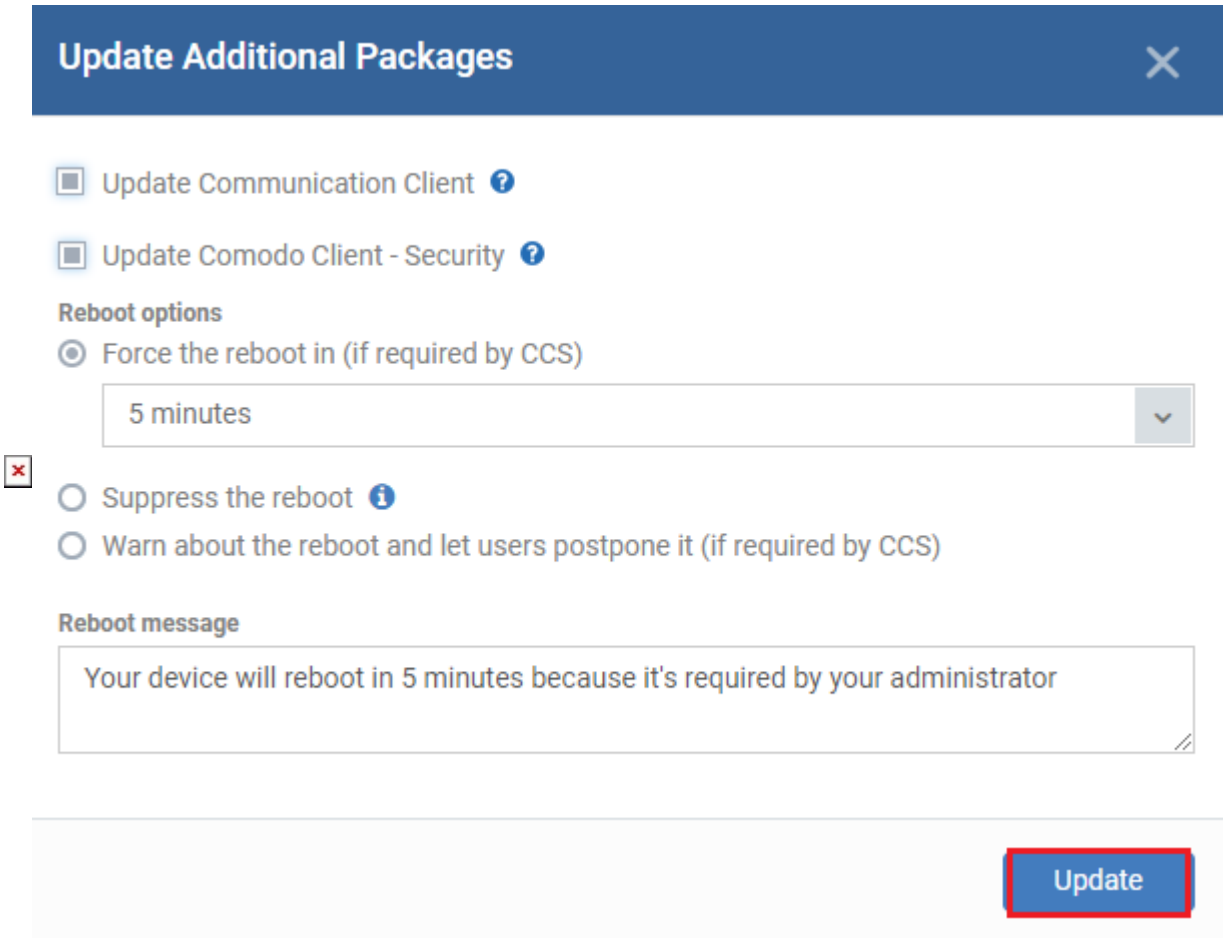
Step [4]: A dialog box **"Update Additional Xcitium Packages"** appears.

The various options available are explained below,

1. **Update Communication Client** -Select check box associated with this option to update "Client - Communication" in the device.
2. **Update Xcitium Client - Security** - Select check box associated with this option to update "Xcitium Client - Security" in the device.

3. **Force the reboot in** - If you want to reboot the device after the Xcitium clients update, Please follow below steps,
   i) Select checkbox associated with 'Force the reboot in '
   ii) Choose any of the time periods among '"5 minutes', '10 minutes', '15 minutes', '30 minutes"' after which device will be automatically restarted.
4. **Suppress the reboot** - Select this option to cancel rebooting the device after clients update completed.
5. **Warn about the reboot and let users postpone it** - Enable this option to allow users to postpone reboot upon warning.
6. **Reboot message** - Enter text to be displayed before reboot otherwise default message settings will be applied.

Note: If " Communication Client " or "Xcitium Client - Security" is in the updated version, we cannot update it.



Step [5]: Finally, click "**Update**" to update the packages.