

How to set admin rating for an application in Endpoint Manager

- A file's trust rating determines how Xcitium Client Security (CCS) handles the file.
- These are the possible file ratings:
 - **Trusted** - The file is safe and is allowed to run normally on the endpoint
 - **Malicious** - The file is malware and is quarantined or deleted on the endpoint.
 - **Unrecognized** - No trust rating is available for the file. Unrecognized files are automatically run in the container because there is the possibility they are malicious. Contained applications write to a virtual file system and registry, and cannot access other processes or user data. You have the option to auto-upload these files to Valkyrie for behavior testing. The tests will identify whether the file is trustworthy or malicious.
- Going one step further, a file can be rated by three sources:
 - **FLS rating** - This is the official Xcitium rating of the file. CCS gets this rating from our file-lookup server when it runs a virus scan on the file.
 - **Admin rating** - Admins can use Endpoint Manager to apply their own rating to a file.
 - **Local rating** - End-users (or admins) can set a file's rating in the CCS interface.

Ratings are prioritized as follows:

1) Admin rating

2) Local rating

3) Xcitium rating

- Admin ratings over-rule Xcitium and local ratings *IF* [local verdict server](#) is enabled (default).
- Admin ratings are disregarded if local verdict server is disabled.
- To prevent local users from rating files, you can [password protect CCS](#) on the endpoint, and disable ['Show antivirus alerts'](#).

There are two ways admins can set a trust rating in Endpoint Manager:

- [Application Control interface](#)
- [Device Details interface](#)

Application Control interface

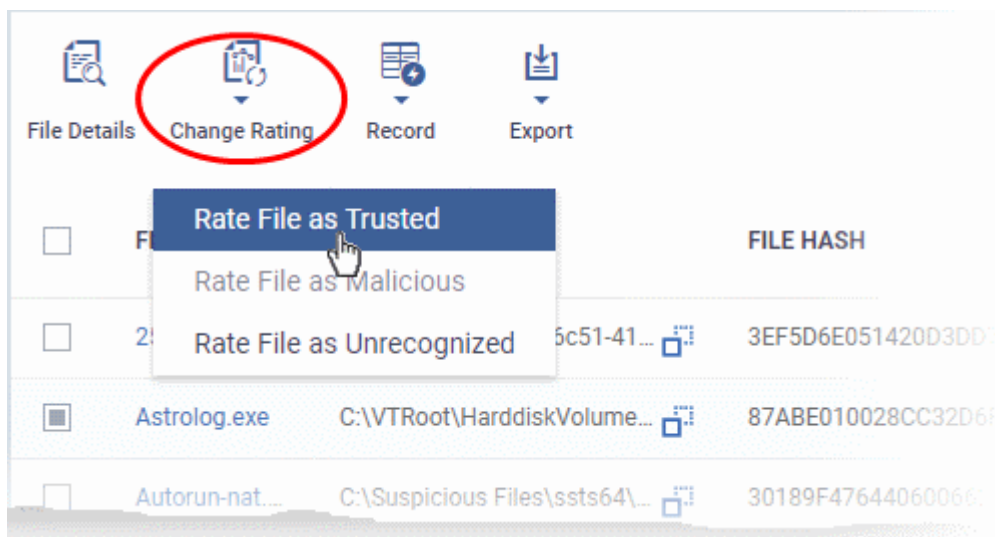
- Login to Xcitium
- Click 'Applications' > 'Endpoint Manager'

- Click 'Security Sub-Systems' > 'Application Control'

The interface shows a list of all files discovered from all managed endpoints with their trust ratings:

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	COMODO RATING	ADMIN RATING
FileWri3.exe	C:\Suspicious Files\ssts64...	B6F4F723771292EF4DF12...	133.5 kB	1	Unrecognized	Not set
FireHole.exe	C:\Suspicious Files\ssts64...	0D252493BE65734D229F2...	133 kB	1	Unrecognized	Not set
FireHole2.exe	C:\Suspicious Files\ssts64...	EAECA080C1F6341B4749...	140 kB	1	Unrecognized	Not set
FireHoleDLL...	C:\Suspicious Files\ssts64...	0B3BE861550375BC9817C...	86.5 kB	1	Unrecognized	Not set
Flank.exe	C:\Suspicious Files\ssts64...	5DA83EE42A2B53A5E4D1...	124.5 kB	1	Unrecognized	Not set
Ghost.exe	C:\Suspicious Files\Bewar...	DF3328F9944867C3C5E14...	11 kB	1	Unrecognized	Malicious
HostsBlock...	C:\Suspicious Files\ssts64...	72C0830D1EDB29C2CA7C...	125 kB	1	Unrecognized	Not set
Inject1.exe	C:\Suspicious Files\ssts64...	5798DE6F20FDD8EB5EA1...	129.5 kB	1	Unrecognized	Not set

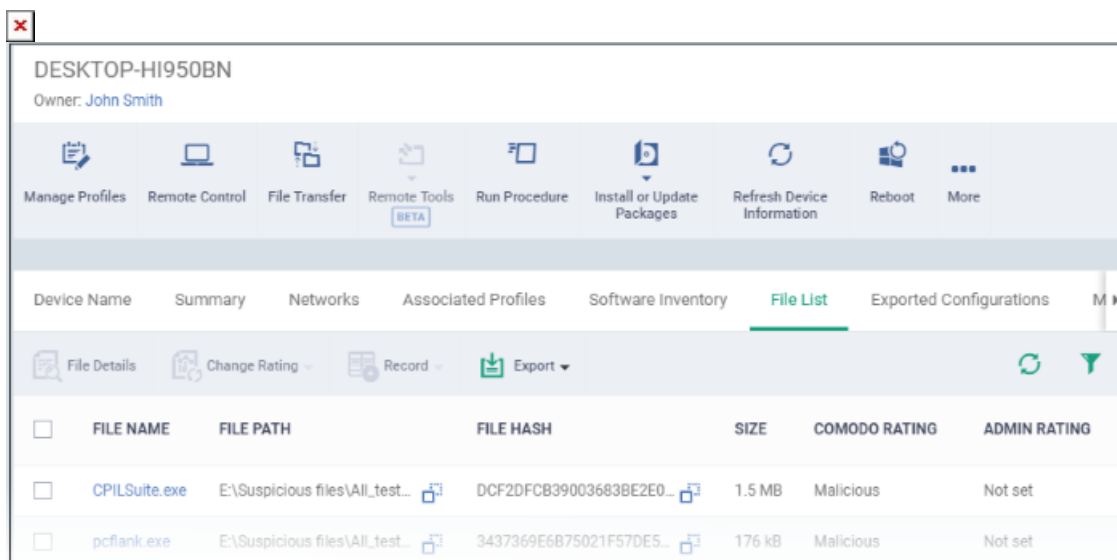
- Select the file for which you want to set a rating
 - Tip – Click the funnel icon at the top right and use the filters to search for a specific item
- Click 'Change Rating'.
- Select the new rating from the options:
 - Rate File as Trusted
 - Rate File as Malicious
 - Rate File as Unrecognized



The new admin rating will be set and sent to all endpoints. The new rating will determine the file's run-time privileges.

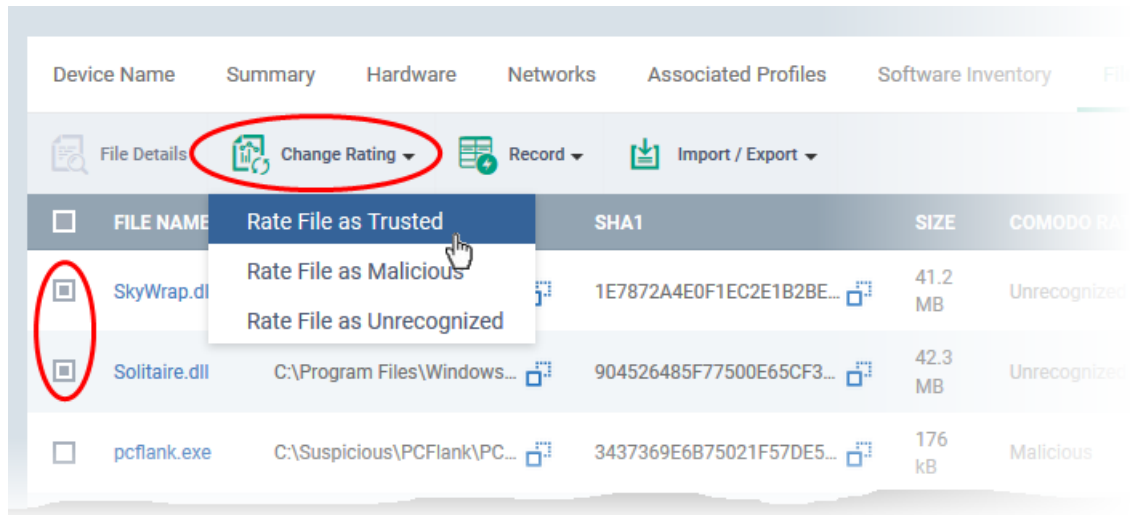
Device Details interface

- Login to Xcitium
 - Click 'Applications' > 'Endpoint Manager'
 - Click 'Devices' > 'Device List' > 'Device Management'
 - Select a company or group on the left to view only their devices
- OR
- Select 'Show all' on the left to view every device enrolled to EM
- Click the name of a Windows device then select the 'File List' tab:



- Select the file(s) whose rating you want to change
 - Tip – Click the funnel icon at the top right and use the filters to search for a specific item
- Click the 'Change Rating' button.
- Choose the rating you want to from the drop-down:





The new admin rating will be set and sent to all endpoints. The new rating will determine the file's run-time privileges.

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