

# How to set the trust rating of an application in Endpoint Manager

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Security sub-systems' > 'Application Control'

## Introduction

Xcitium Client Security (CCS) assigns the following trust ratings to applications:

- **Trusted** - Applications that are on the Xcitium whitelist. These are allowed to run as normal on the endpoint
- **Malicious** - Applications that are on the Xcitium blacklist, aka malware. These are automatically quarantined or deleted at the endpoint.
- **Unrecognized** - Applications that could not be identified as trusted or malicious. Untrusted applications are automatically run in the container on endpoints. Contained applications are not permitted to modify files, user data or other processes on the host machine.

The application control interface lists all 'malicious' and 'unrecognized' files. There are two types of ratings for each file:

- **Xcitium Rating** - The rating assigned by Xcitium's file-look up system
- **Admin Rating** – The rating manually assigned by an administrator
  - Admin ratings over-rule Xcitium ratings. Admin ratings will be pushed to all endpoints during the next update cycle
  - This allows you to locally whitelist applications which Xcitium determines are unrecognized or malicious.

## Assign admin ratings to applications

There are two ways to do this:

1. **Application Control** - For all devices
2. **Device List** - For individual devices

### 1. Application Control

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Security sub-systems' > 'Application Control'

**Endpoint Manager** / File Rating

File Rating | Detected Scripts | Obsolete Files

File Details | **Change Rating** | Record | Export | Import

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	XCITUM RATING	ADMIN RATING
IEPack 1.4 beta2.exe	C:\malware\malware\malware\malwarezzz\IEpac...	5AD48CCA0AC080F765AA775F007B4B47CFB1C	229 KB	0	Malicious	Not set
..exe	C:\malware\malware\malware\malwarezzz\T\..exe	815A2000B1DA214F6BA166A3164CC2C072E502EE	N/A	0	Malicious	Not set
01ef24f1122bf5117a411...	C:\Users\Administrator\Downloads\ransom\Ranso...	01EF24F1122BF5117A411C80AD02A70885435F00	201.5 KB	0	Malicious	Not set
04.exe	C:\malware\malware\malware\viruses_in_folders\...	E48B68785473C48221212885115F687B0C70053B	158.5 KB	0	Malicious	Not set
04b441664901ceea7bba...	C:\Users\Administrator\Downloads\ransom\Ranso...	04B441664901CEEA7BBA71E1D2552794607DA06A	317.3 KB	0	Malicious	Not set
08da942f59dc82e43007...	C:\Users\Administrator\Downloads\ransom\Ranso...	08DA942F59DC82E43007D04A843124E391D88AFD	341.2 KB	0	Malicious	Not set
0a5326370ca16d5703da...	C:\Users\Administrator\Downloads\ransom\Ranso...	0A5326370CA16D5703DA986F3931739503BC3E28	1.5 MB	0	Malicious	Not set

- Select the files whose ratings you want to change
- Click the 'Change Rating' button in the top-menu
- Select the new rating from the following:
  - Rate File as Trusted
  - Rate File as Malicious
  - Rate File as Unrecognized

**Endpoint Manager** / File Rating

File Rating | Detected Scripts | Obsolete Files

File Details | **Change Rating** | Record | Export | Import

Rate File as Trusted  
Rate File as Malicious  
Rate File as Unrecognized  
Rate File as Obsolete

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	XCITUM RATING	ADMIN RATING
IEPack 1.4 beta2.exe	C:\malware\malware\malware\malwarezzz\IEpac...	5AD48CCA0AC080F765AA775F007B4B47CFB1C	229 KB	0	Malicious	Not set
..exe	C:\malware\malware\malware\malwarezzz\T\..exe	815A2000B1DA214F6BA166A3164CC2C072E502EE	N/A	0	Malicious	Not set
01ef24f1122bf5117a411...	C:\Users\Administrator\Downloads\ransom\Ranso...	01EF24F1122BF5117A411C80AD02A70885435F00	201.5 KB	0	Malicious	Not set
04.exe	C:\malware\malware\malware\viruses_in_folders\...	E48B68785473C48221212885115F687B0C70053B	158.5 KB	0	Malicious	Not set
04b441664901ceea7bba...	C:\Users\Administrator\Downloads\ransom\Ranso...	04B441664901CEEA7BBA71E1D2552794607DA06A	317.3 KB	0	Malicious	Not set
08da942f59dc82e43007...	C:\Users\Administrator\Downloads\ransom\Ranso...	08DA942F59DC82E43007D04A843124E391D88AFD	341.2 KB	0	Malicious	Not set
0a5326370ca16d5703da...	C:\Users\Administrator\Downloads\ransom\Ranso...	0A5326370CA16D5703DA986F3931739503BC3E28	1.5 MB	0	Malicious	Not set

- The new rating is shown in the 'Admin Rating' column
- This rating will be pushed to all endpoints during the next update cycle:

**Endpoint Manager** / File Rating

File Rating | Detected Scripts | Obsolete Files

File Details | Change Rating | Record | Export | Import

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	XCITUM RATING	ADMIN RATING
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..exe	C:\malware\malware\malware\malwarezzz\T\..exe	815A2000B1DA214F6BA166A3164CC2C072E502EE	N/A	0	Malicious	Not set
01ef24f1122bf5117a411...	C:\Users\Administrator\Downloads\ransom\Ranso...	01EF24F1122BF5117A411C80AD02A70885435F00	201.5 KB	0	Malicious	Not set
04.exe	C:\malware\malware\malware\viruses_in_folders\...	E48B68785473C48221212885115F687B0C70053B	158.5 KB	0	Malicious	Not set
04b441664901ceea7bba...	C:\Users\Administrator\Downloads\ransom\Ranso...	04B441664901CEEA7BBA71E1D2552794607DA06A	317.3 KB	0	Malicious	Not set
08da942f59dc82e43007...	C:\Users\Administrator\Downloads\ransom\Ranso...	08DA942F59DC82E43007D04A843124E391D88AFD	341.2 KB	0	Malicious	Not set
0a5326370ca16d5703da...	C:\Users\Administrator\Downloads\ransom\Ranso...	0A5326370CA16D5703DA986F3931739503BC3E28	1.5 MB	0	Malicious	Not set

## 2. Device List

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List'
- Select the device on which you want to set a rating.

Endpoint Manager

Dashboard

Devices

Device List

Users

Configuration Templates

Security

Network Management

Application Store

Applications

License Management

Settings

Device List / Device Management

Search group name

Show all

as

ComodoPMSupport

con

contra

Default Customer

Jackie

Kapoor

Karan

Serhat

Sharuk

Group Management

Device Management

Enroll Device

Remote Control

File Transfer

Remote Tools

Run Procedure

Manage Profiles

Install or Manage Packages

Refresh Device Information

Power Options

Owner

Send Message

Passcode

Siren

Wipe / Corporate

More

Search for devices

	OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PATCH STATUS	CUSTOMER	LAST LOGGED IN USER	LAST ACTIVITY
<input type="checkbox"/>	Windows	DESKTOP-VN0GNQ2	AG OCS		1	ComodoPMSupport	DESKTOP-VN0GNQ2\vm10_64	2022/08/05 10:53:09 AM
<input type="checkbox"/>	Windows	WIN-952102DLV9R	AG OCS		3	ComodoPMSupport	WIN-952102DLV9R\Administrator	2022/08/05 10:47:43 AM
<input type="checkbox"/>	Windows	DESKTOP-EKBRFRA	AG OCS		4	ComodoPMSupport	DESKTOP-EKBRFRA\patch10_32	2022/08/05 10:40:30 AM
<input type="checkbox"/>	Windows	Patch-win10	AG OCS		2	ComodoPMSupport	PATCH-WIN10\COMODO (2022/08/04 12:47:52 PM)	2022/08/05 10:47:54 AM

Click the 'File List' tab



- Select the files whose rating you want to change
- Click the 'Change Rating' button
- Select the new rating from the following:
  - Rate File as Trusted
  - Rate File as Malicious
  - Rate File as Unrecognized



- The new rating will be reflected in the 'Admin Rating' column
- It will be pushed out to the affected endpoint in the next update cycle

