# How to set the trust rating of an application in Endpoint Manager

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Security sub-systems' > 'Application Control'

## Introduction

Xcitium Client Security (CCS) assigns the following trust ratings to applications:

- **Trusted** Applications that are on the Xcitium whitelist. These are allowed to run as normal on the endpoint
- **Malicious** Applications that are on the Xcitium blacklist, aka malware. These are automatically quarantined or deleted at the endpoint.
- **Unrecognized** Applications that could not be identified as trusted or malicious. Untrusted applications are automatically run in the container on endpoints. Contained applications are not permitted to modify files, user data or other processes on the host machine.

The application control interface lists all 'malicious' and 'unrecognized' files. There are two types of ratings for each file:

- Xcitium Rating The rating assigned by Xcitium's file-look up system
- Admin Rating The rating manually assigned by an administrator
  - Admin ratings over-rule Xcitium ratings. Admin ratings will be pushed to all endpoints during the next update cycle
  - This allows you to locally whitelist applications which Xcitium determines are unrecognized or malicious.

# Assign admin ratings to applications

There are two ways to do this:

- 1. Application Control For all devices
- 2. Device List For individual devices

### **1. Application Control**

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Security sub-systems' > 'Application Control'

Endpoint Manager	Elle Rating / File Rating											
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DEVICES >	File Rating Detected Scripts Obsolete Files											
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- Select the files whose ratings you want to change
- Click the 'Change Rating' button in the top-menu
- Select the new rating from the following:
  - Rate File as Trusted
  - Rate File as Malicious
  - Rate File as Unrecognized

Endpoint Manager	Elle Rating / File Rating	🔁 ① 온 Logout i	🔁 ② 🕹 Logout (			
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- The new rating is shown in the 'Admin Rating' column
- This rating will be pushed to all endpoints during the next update cycle:

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Quarantined Threats Contained Threats		01ef24f1122bf5117a411	C:\Users\Administrator\Downloads\ransom\Ranso	01EF24F1122BF5117A411C80AD02A70885435F00	201.5 kB	0	Malicious	Not set				
Autorun Alerts		04.exe	C:\3\malware\malware\malware\viruses_in_folders\	E48B68785473C48221212885115F6B7B0C70053B	158.5 kB	0	Malicious	Not set				
File Rating		04b441664901ceea7bba	C:\Users\Administrator\Downloads\ransom\Ranso	04B441664901CEEA7BBA71E1D2552794607DA06A	317.3 kB	0	Malicious	Not set				
Device Control		08da942f59dc82e43007	C:\Users\Administrator\Downloads\ransom\Ranso	08DA942F59DC82E43007D04A843124E391D88AFD	341.2 kB	0	Malicious	Not set				
Data Loss Prevention		0a5326370ca16d5703da	C:\Users\Administrator\Downloads\ransom\Ranso	0A5326370CA16D5703DA986F3931739503BC3E28	1.5 MB	0	Malicious	Not set				

#### 2. Device List

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List'
- Select the device on which you want to set a rating.

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## Click the 'File List' tab

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- · Select the files whose rating you want to change
- Click the 'Change Rating' button
- Select the new rating from the following:
  - Rate File as Trusted
  - Rate File as Malicious
  - Rate File as Unrecognized

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- The new rating will be reflected in the 'Admin Rating' column
- It will be pushed out to the affected endpoint in the next update cycle

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