

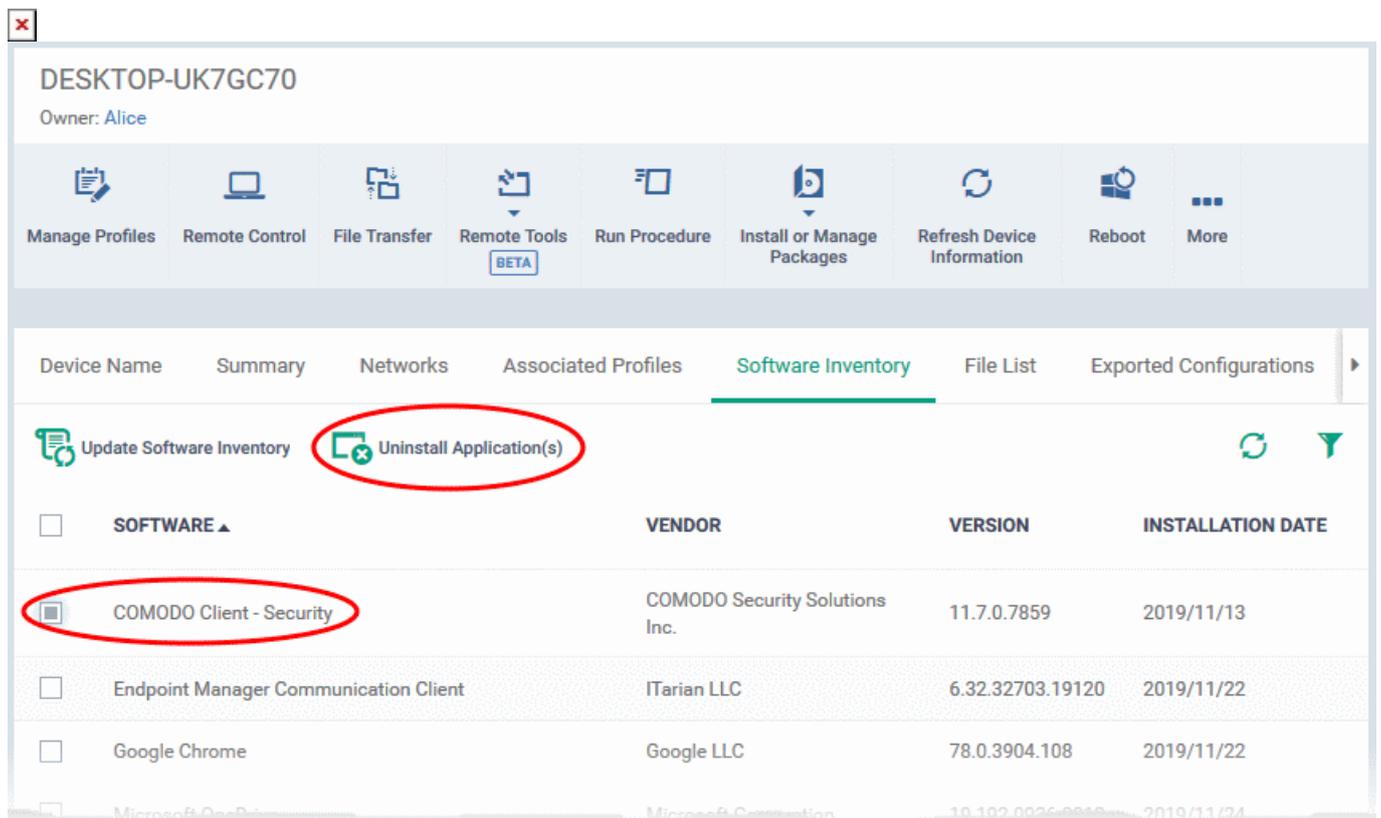
# How to uninstall CCS from Windows devices

You can uninstall CCS from a managed Windows device in different ways:

- [Uninstall via Endpoint Manager](#)
- [Uninstall locally](#)
- [The CCS removal tool](#)

## Uninstall CCS using Endpoint Manager

- Click 'Devices' > 'Device List' > 'Device Management'
  - Select a company or group on the left to view devices in the group
- Or
  - Select 'Show All' to view every device enrolled to EM
- Click the name of a Windows device to open its device details interface
- Click the 'Software Inventory' tab
- Select 'Xcitium Client - Security'
- Click 'Uninstall Application(s)' from the top.



DESKTOP-UK7GC70  
Owner: Alice

Manage Profiles Remote Control File Transfer Remote Tools Run Procedure Install or Manage Packages Refresh Device Information Reboot More

Device Name Summary Networks Associated Profiles **Software Inventory** File List Exported Configurations

Update Software Inventory **Uninstall Application(s)**

<input type="checkbox"/>	SOFTWARE ▲	VENDOR	VERSION	INSTALLATION DATE
<input checked="" type="checkbox"/>	COMODO Client - Security	COMODO Security Solutions Inc.	11.7.0.7859	2019/11/13
<input type="checkbox"/>	Endpoint Manager Communication Client	ITarian LLC	6.32.32703.19120	2019/11/22
<input type="checkbox"/>	Google Chrome	Google LLC	78.0.3904.108	2019/11/22
<input type="checkbox"/>	Microsoft Office	Microsoft Corporation	19.102.0026.0018	2019/11/24

## Uninstall CCS locally using the control panel

- Type 'Add/Remove Programs' into the Windows search box
- Windows 10 - The search box is pinned to the taskbar
- Windows 7 and other versions - Click the 'Start' button to view the search box
- Locate the Xcitium product you wish to remove in the list of programs
- Click 'Uninstall'

## The CCS removal tool

- The CCS removal tool is used to uninstall Xcitium products that you are having difficulties removing with the normal Windows uninstaller. The tool is designed for Windows only.
- It scans the entire target system and removes Xcitium application files, drivers, dlls and registry entries. It also creates a system restore point prior to performing the uninstall.
- This tool should only be used if you are having difficulties removing CCS or other Xcitium products via Windows control panel.

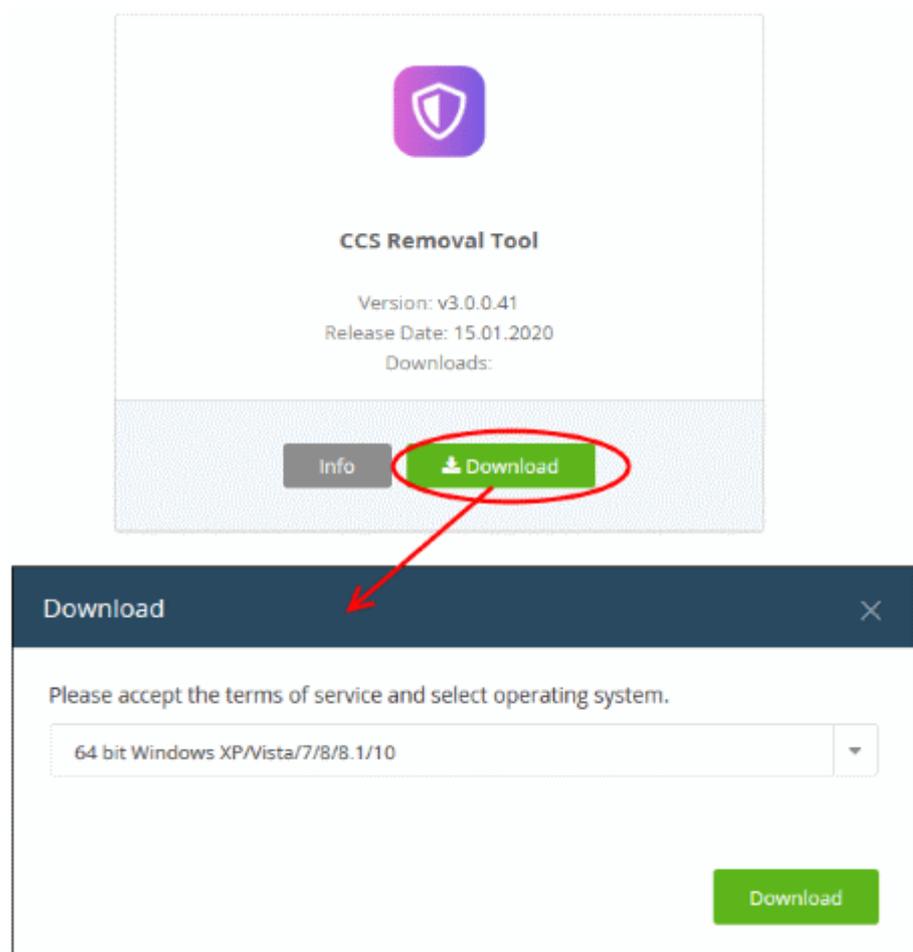
Use the links below to jump to the task you need help with

- [Download the removal tool](#)
- [Use the removal tool](#)

## Download the removal tool

- Click 'Tools' in the top-menu
- Locate the 'CCS Removal Tool' tile
- Click the 'Download' button.





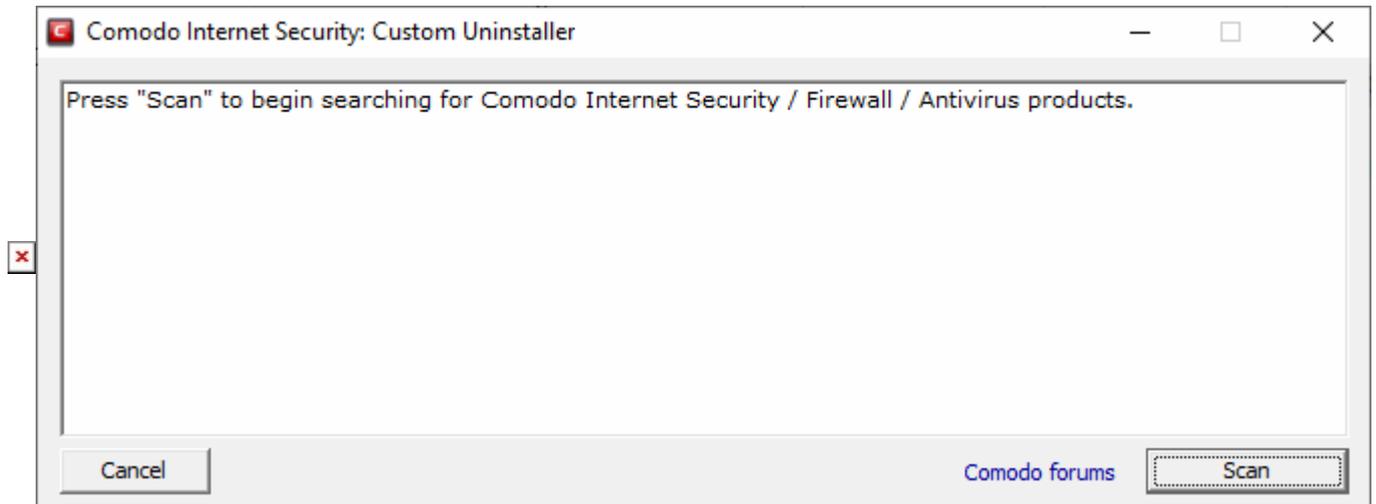
- Select the operating system of the device on which you wish to use the tool.
- Click 'Download' and save the tool.
- Transfer the tool to the device on which the CCS is to be removed.

#### Use the removal tool

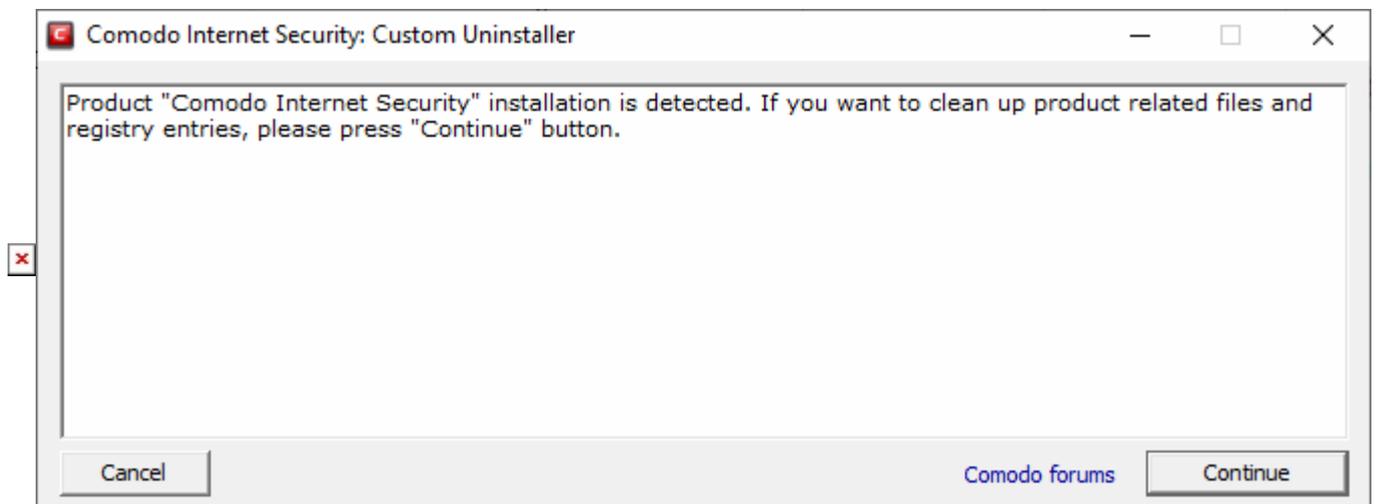
- Run the CCS removal tool on the device



- Read the advisory, agree to the EULA then click 'I accept' to continue:



- Click 'Scan' to search for Xcitium security products.



- Click 'Continue' to remove the items, if If the tool detects any of the specified products



- Click 'Restart' after the cleanup process is complete
- The tool requires a second restart to finalize the removal